



## Links to Student Complaint Websites

Please note that students must complete Academy of Art University's appeal or grievance process before seeking outside resolution. This policy can be found at <https://www.academyart.edu/academicpolicies>

<i>State</i>	<i>Agency</i>	<i>Complaint Information</i>	<i>Phone</i>
Alabama	Private School Licensure Division, Alabama Community College System	<a href="https://www.accs.edu/about-accs/private-school-licensure/complaints/">https://www.accs.edu/about-accs/private-school-licensure/complaints/</a>	334-293-4650
Alaska	Alaska Commission on Postsecondary Education	<a href="https://acpe.alaska.gov/ConsumerProtection?_ga=2.225951386.1898344553.1632764922-1561112793.1632764922">https://acpe.alaska.gov/ConsumerProtection?_ga=2.225951386.1898344553.1632764922-1561112793.1632764922</a>	907-465-6741
Arizona	Arizona State Board for Private Postsecondary Education	<a href="https://ppse.az.gov/student-complaint-procedure">https://ppse.az.gov/student-complaint-procedure</a>	602-542-5709
Arkansas	Arkansas Department of Higher Education	<a href="https://adhe.edu/students-parents/student-grievance-form">https://adhe.edu/students-parents/student-grievance-form</a>	501-371-2000
California	Bureau for Private Postsecondary Education	<a href="http://www.bppe.ca.gov/enforcement/complaint.shtml">http://www.bppe.ca.gov/enforcement/complaint.shtml</a>	916-431-6959
Colorado	Colorado Department of Higher Education	<a href="https://higher.ed.colorado.gov/complaint-procedures">https://higher.ed.colorado.gov/complaint-procedures</a>	303-862-3001
Connecticut	State of Connecticut Office of Higher Education	<a href="https://www.ohe.ct.gov/StudentComplaints.shtml">https://www.ohe.ct.gov/StudentComplaints.shtml</a>	860-947-1822
Delaware	Delaware Department of Education	<a href="https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/">https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/</a>	302-857-3388
District of Columbia	Education Licensure Commission	<a href="https://helc.osse.dc.gov/topic/helcadmin/students/frequently-asked-questions-for-students">https://helc.osse.dc.gov/topic/helcadmin/students/frequently-asked-questions-for-students</a>	202-727-6436

Florida	Commission for Independent Education	<a href="https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.shtml">https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.shtml</a>	850-245-3200
Georgia	Nonpublic Postsecondary Education Commission	<a href="https://gnpec.georgia.gov/student-resources/complaints-against-institution/gnpec-complaint-form">https://gnpec.georgia.gov/student-resources/complaints-against-institution/gnpec-complaint-form</a>	770-414-3300
Hawaii	Hawaii Post-Secondary Education Authorization Program	<a href="http://cca.hawaii.gov/hpeap/student-complaint-process/">http://cca.hawaii.gov/hpeap/student-complaint-process/</a>	808-586-7327
Idaho	Idaho State Board of Education	<a href="https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/">https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/</a>	208-332-1587
Illinois	Illinois Board of Higher Education	<a href="http://complaints.ibhe.org/">http://complaints.ibhe.org/</a>	217-782-2551
Indiana	Indiana Commission for Higher Education	<a href="http://www.in.gov/che/2744.htm">http://www.in.gov/che/2744.htm</a>	317-464-4400
Iowa	Iowa College Student Aid Commission	<a href="https://iowacollegeaid.gov/StudentComplaintForm">https://iowacollegeaid.gov/StudentComplaintForm</a>	515-725-3400
Kansas	Kansas Board of Regents	<a href="http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process">http://www.kansasregents.org/academic_affairs/private_out_of_state/complaint_process</a>	785.430.4240
Kentucky	Kentucky Council on Postsecondary Education	<a href="http://cpe.ky.gov/campuses/consumer_complaint.html">http://cpe.ky.gov/campuses/consumer_complaint.html</a>	502-573-1555
Louisiana	Louisiana Board of Regents	No Complaint Process found on agency website for institutions authorized by Louisiana (Only SARA Process within Institutional Process pdf (PDF) for purposes of participation in reciprocity for interstate distance education)	225-326-6400
Maine	Maine Department of Education	Only SARA complaint process and forms could be found on the Maine Department of Education website.	207-624-6600
Maryland	Maryland Higher Education Commission	<a href="http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintProcedures.pdf">http://mhec.maryland.gov/institutions_training/Documents/acadaff/MHECStudentComplaintProcedures.pdf</a>	410-528-8662
Massachusetts	Massachusetts Department of Higher Education	<a href="http://www.mass.edu/forstufam/complaints/complaints.asp">http://www.mass.edu/forstufam/complaints/complaints.asp</a>	617-994-6950

Michigan	Michigan Department of Licensing and Regulatory Affairs	<a href="https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-Secondary_Complaint_Instructions_FINAL_08172023.pdf?rev=fabcd847affa4ccc97e1d70af8cd280c&amp;hash=C73147436111AB986CBE49019BB152BE">https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-Secondary_Complaint_Instructions_FINAL_08172023.pdf?rev=fabcd847affa4ccc97e1d70af8cd280c&amp;hash=C73147436111AB986CBE49019BB152BE</a>	517-373-1820
Minnesota	Minnesota Office of Higher Education	<a href="http://www.ohe.state.mn.us/mPg.cfm?pageID=1078">http://www.ohe.state.mn.us/mPg.cfm?pageID=1078</a>	651-797-1664
Mississippi	Mississippi Commission on College Accreditation	<a href="http://www.mississippi.edu/mcca/student_complaint_process.asp">http://www.mississippi.edu/mcca/student_complaint_process.asp</a>	601-432-6225
Missouri	Missouri Department of Higher Education	<a href="https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf">https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf</a>	573-526-1577
Montana	Montana University System, Montana Board of Regents	<a href="http://www.mus.edu/MUS-statement-of-complaint-process.asp">http://www.mus.edu/MUS-statement-of-complaint-process.asp</a>	406-444-6570
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	<a href="https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions">https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions</a>	402-471-2847
Nevada	Nevada Commission on Postsecondary Education	<a href="https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf">https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf</a>	702-486-7330
New Hampshire	Department of Education, Division of Higher Education, Higher Education Commission	<a href="https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx">https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx</a>	603-271-0256
New Jersey	Office of the Secretary of Higher Education	<a href="http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml">http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml</a>	609-292-4310
New Mexico	New Mexico Higher Education Department	<a href="https://hed.state.nm.us/students-parents/student-complaints">https://hed.state.nm.us/students-parents/student-complaints</a>	505-476-8400
New York	Office of College and University Evaluation	<a href="http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html">http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html</a>	518-474-1551
North Carolina	University of North Carolina System	<a href="https://www.northcarolina.edu/post-secondary-education-complaints/">https://www.northcarolina.edu/post-secondary-education-complaints/</a>	919-962-1000

North Dakota	North Dakota University System	<a href="https://stateauth.ndus.edu/?page_id=102">https://stateauth.ndus.edu/?page_id=102</a>	701-239-6676
Ohio	Ohio Department of Higher Education	<a href="https://scr.ohio.gov/information-for-students/file-a-complaint">https://scr.ohio.gov/information-for-students/file-a-complaint</a>	614-466-6000
Oklahoma	Oklahoma State Regents for Higher Education	<a href="http://www.okhighered.org/current-college-students/complaints.shtml">http://www.okhighered.org/current-college-students/complaints.shtml</a>	405-225-9100
Oregon	Office of Degree Authorization	<a href="https://www.oregon.gov/highered/about/Pages/complaints.aspx">https://www.oregon.gov/highered/about/Pages/complaints.aspx</a>	503-947-5716
Pennsylvania	Department of Education	<a href="https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx">https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx</a>	717-783-8228
Puerto Rico	Puerto Rico Council of Education (Instructions in Spanish)	<a href="https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA_Complaint_Process.pdf">https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA_Complaint_Process.pdf</a>	787-641-7100
Rhode Island	Rhode Island Board of Governors for Higher Education	<a href="https://riopc.edu/policies/student-complaint-procedures/">https://riopc.edu/policies/student-complaint-procedures/</a>	401-456-6000
South Carolina	South Carolina Commission on Higher Education	<a href="https://www.che.sc.gov/students-families-and-military/student-resources">https://www.che.sc.gov/students-families-and-military/student-resources</a>	803-737-2260
South Dakota	South Dakota Attorney General	<a href="http://consumer.sd.gov/complaintform.aspx">http://consumer.sd.gov/complaintform.aspx</a>	605-773-4400
Tennessee	Tennessee Higher Education Commission	<a href="https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html">https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html</a>	615-741-5293
Texas	Texas Higher Education Coordinating Board	<a href="https://www.highered.texas.gov/links/student-complaints/">https://www.highered.texas.gov/links/student-complaints/</a>	512-427-6101
Utah	Utah Division of Consumer Protection	<a href="https://dcp.utah.gov/complaints.html">https://dcp.utah.gov/complaints.html</a>	801-530-6601
Vermont	Vermont State Board of Education	<a href="http://education.vermont.gov/documents/postsecondary-program-complaint-resolution">http://education.vermont.gov/documents/postsecondary-program-complaint-resolution</a>	802-479-1030
Virginia	State Council of Higher Education for Virginia	<a href="https://www.schev.edu/students/resources/student-complaints">https://www.schev.edu/students/resources/student-complaints</a>	804-225-2600

Washington	Washington Student Achievement Council	<a href="http://www.wsac.wa.gov/student-complaints">http://www.wsac.wa.gov/student-complaints</a>	360-753-7800
West Virginia	West Virginia Higher Education Policy Commission	<a href="http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf">http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf</a>	304-558-2101
Wisconsin	Wisconsin Educational Approval Board	<a href="https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx">https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx</a>	608-266-1996
Wyoming	Wyoming Department of Education	<a href="https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing">https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing</a>	307-777-7673
<i>Accreditor Type</i>	<i>Agency</i>	<i>Complaint Information</i>	<i>Phone</i>
Institutional	WASC Senior College and University Commission	<a href="https://www.wscuc.org/content/complaint-form">https://www.wscuc.org/content/complaint-form</a>	510-748-9001
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