



Links to Student Complaint Websites

Please note that students must complete Academy of Art University's appeal or grievance process before seeking outside resolution. This policy can be found at <https://www.academyart.edu/academicpolicies>

<i>State</i>	<i>Agency</i>	<i>Complaint Information</i>	<i>Phone</i>
Alabama	Private School Licensure Division, Alabama Community College System	https://www.accs.edu/about-accs/private-school-licensure/complaints/	334-293-4650
Alaska	Alaska Commission on Postsecondary Education	https://acpe.alaska.gov/ConsumerProtection?_ga=2.225951386.1898344553.1632764922-1561112793.1632764922	907-465-6741
Arizona	Arizona State Board for Private Postsecondary Education	https://ppse.az.gov/student-complaint-procedure	602-542-5709
Arkansas	Arkansas Department of Higher Education	https://adhe.edu/students-parents/student-grievance-form	501-371-2000
California	Bureau for Private Postsecondary Education	http://www.bppe.ca.gov/enforcement/complaint.shtml	916-431-6959
Colorado	Colorado Department of Higher Education	https://higher.ed.colorado.gov/complaint-procedures	303-862-3001
Connecticut	State of Connecticut Office of Higher Education	https://www.ohe.ct.gov/StudentComplaints.shtml	860-947-1822
Delaware	Delaware Department of Education	https://education.delaware.gov/families/college-career-life/college-scholarship-financial-aid/dheo-forms/student-complaint-inquiry-form/	302-857-3388
District of Columbia	Education Licensure Commission	https://helc.osse.dc.gov/topic/helcadmin/students/frequently-asked-questions-for-students	202-727-6436

Florida	Commission for Independent Education	https://www.fldoe.org/schools/higher-ed/fl-college-system/about-us/concerns-complaints.shtml	850-245-3200
Georgia	Nonpublic Postsecondary Education Commission	https://gnpec.georgia.gov/student-resources/complaints-against-institution/gnpec-complaint-form	770-414-3300
Hawaii	Hawaii Post-Secondary Education Authorization Program	http://cca.hawaii.gov/hpeap/student-complaint-process/	808-586-7327
Idaho	Idaho State Board of Education	https://boardofed.idaho.gov/higher-education-private/private-colleges-degree-granting/student-complaint-procedures/	208-332-1587
Illinois	Illinois Board of Higher Education	http://complaints.ibhe.org/	217-782-2551
Indiana	Indiana Commission for Higher Education	http://www.in.gov/che/2744.htm	317-464-4400
Iowa	Iowa College Student Aid Commission	https://iowacollegeaid.gov/StudentComplaintForm	515-725-3400
Kansas	Kansas Board of Regents	http://www.kansasregents.gov/academic_affairs/private_out_of_state/complaint_process	785.430.4240
Kentucky	Kentucky Council on Postsecondary Education	http://cpe.ky.gov/campuses/consumer_complaint.html	502-573-1555
Louisiana	Louisiana Board of Regents	No Complaint Process found on agency website for institutions authorized by Louisiana (Only SARA Process within Institutional Process pdf (PDF) for purposes of participation in reciprocity for interstate distance education)	225-326-6400
Maine	Maine Department of Education	Only SARA complaint process and forms could be found on the Maine Department of Education website.	207-624-6600
Maryland	Maryland Higher Education Commission	https://onestop.md.gov/forms/mhec-student-complaint-portal-5f74bfc0ab0f9d00fc796766	410-528-8662
Massachusetts	Massachusetts Department of Higher Education	http://www.mass.edu/forstufam/complaints/complaints.asp	617-994-6950

Michigan	Michigan Department of Licensing and Regulatory Affairs	https://www.michigan.gov/leo/-/media/Project/Websites/leo/Documents/WD/Programs_Services/PSS/Post-Secondary_Complaint_Instructions_FINAL_08172023.pdf?rev=fabcd847affa4ccc97e1d70af8cd280c&hash=C73147436111AB986CBE49019BB152BE	517-373-1820
Minnesota	Minnesota Office of Higher Education	http://www.ohe.state.mn.us/mPg.cfm?pageID=1078	651-797-1664
Mississippi	Mississippi Commission on College Accreditation	https://www.mississippi.edu/mcca-overview	601-432-6225
Missouri	Missouri Department of Higher Education	https://dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION-reviseddraft.pdf	573-526-1577
Montana	Montana University System, Montana Board of Regents	http://www.mus.edu/MUS-statement-of-complaint-process.asp	406-444-6570
Nebraska	Nebraska Coordinating Commission for Postsecondary Education	https://ccpe.nebraska.gov/student-complaints-against-postsecondary-institutions	402-471-2847
Nevada	Nevada Commission on Postsecondary Education	https://cpe.nv.gov/uploadedFiles/cpenvgov/content/Students/Complaint%20Form%20Initial%202021.pdf	702-486-7330
New Hampshire	Department of Education, Division of Higher Education, Higher Education Commission	https://my.doe.nh.gov/ESSWEB/HigherEducation/Complaint.aspx	603-271-0256
New Jersey	Office of the Secretary of Higher Education	http://www.state.nj.us/highereducation/OSHEComplaintInstructions.shtml	609-292-4310
New Mexico	New Mexico Higher Education Department	https://hed.state.nm.us/students-parents/student-complaints	505-476-8400
New York	Office of College and University Evaluation	http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html	518-474-1551
North Carolina	University of North Carolina System	https://www.northcarolina.edu/post-secondary-education-complaints/	919-962-1000

North Dakota	North Dakota University System	https://ndus.edu/ndus-overview/governance/state-authorization-sara	701-239-6676
Ohio	Ohio Department of Higher Education	https://scr.ohio.gov/information-for-students/file-a-complaint	614-466-6000
Oklahoma	Oklahoma State Regents for Higher Education	http://www.okhighered.org/current-college-students/complaints.shtml	405-225-9100
Oregon	Office of Degree Authorization	https://www.oregon.gov/highered/about/Pages/complaints.aspx	503-947-5716
Pennsylvania	Department of Education	https://www.education.pa.gov/Postsecondary-Adult/CollegeCareer/Pages/Students-Complaints.aspx	717-783-8228
Puerto Rico	Puerto Rico Council of Education (Instructions in Spanish)	https://agencias.pr.gov/agencias/cepr/inicio/DocumentosCEPR/Documentos/SARA/SARA_Complaint_Process.pdf	787-641-7100
Rhode Island	Rhode Island Board of Governors for Higher Education	https://riopc.edu/policies/student-complaint-procedures/	401-456-6000
South Carolina	South Carolina Commission on Higher Education	https://www.che.sc.gov/students-families-and-military/student-resources	803-737-2260
South Dakota	South Dakota Attorney General	http://consumer.sd.gov/complaintform.aspx	605-773-4400
Tennessee	Tennessee Higher Education Commission	https://www.tn.gov/thec/bureaus/student-aid-and-compliance/postsecondary-state-authorization/request-for-complaint-review.html	615-741-5293
Texas	Texas Higher Education Coordinating Board	https://www.highered.texas.gov/links/student-complaints/	512-427-6101
Utah	Utah Division of Consumer Protection	https://dcp.utah.gov/complaints.html	801-530-6601
Vermont	Vermont State Board of Education	http://education.vermont.gov/documents/postsecondary-program-complaint-resolution	802-479-1030
Virginia	State Council of Higher Education for Virginia	https://www.schev.edu/students/resources/student-complaints	804-225-2600

Washington	Washington Student Achievement Council	http://www.wsac.wa.gov/student-complaints	360-753-7800
West Virginia	West Virginia Higher Education Policy Commission	http://www.wvhepc.edu/wp-content/uploads/2014/10/Student-Complaint-Process-revised.pdf	304-558-2101
Wisconsin	Wisconsin Educational Approval Board	https://dsps.wi.gov/Pages/Programs/EducationalApproval/EAPFileAComplaint.aspx	608-266-1996
Wyoming	Wyoming Department of Education	https://edu.wyoming.gov/beyond-the-classroom/school-programs/private-school-licensing	307-777-7673
<i>Accreditor Type</i>	<i>Agency</i>	<i>Complaint Information</i>	<i>Phone</i>
Institutional	WASC Senior College and University Commission	https://www.wscuc.org/content/complaint-form	510-748-9001
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